AERAC approved 4-15-2021, updated 2022

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| **Community** **and** **Consumer** **Involvement** **(CCI)**  **Organization will establish a self-study committee to assess and rate the organization on the following:** | Supporting Documentation | Review Committee Decision | | |
| Indicate name of file or cite page in documents you provide to show compliance. | Fully Met | Partially Met | Not Met |
| 1. Family and community members are active, informed and involved participants (as defined by the organization) in the education/rehabilitation process of individuals who are blind and those who have low vision. |  |  |  |  |
| 2. The organization has a consumer feedback mechanism in place which is accessible and is treated confidentially. |  |  |  |  |
| 3. The organization has an ongoing process for involving consumers, family members and the blind and low vision community in program development. |  |  |  |  |
| 4. The organization provides orientation and a continuum of opportunities for family members, care providers and advocates to acquire the necessary skills and information to support the development and implementation of the consumer’s educational, vocational, and social achievements. |  |  |  |  |
| Total Standards |  | /4 | /4 | /4 |

Required Documents

Please prepare a folder in Dropbox (or use other means of sharing as mutually agreed with AER) for your organization’s Community & Consumer Involvement Self-Study, with sub-folders labeled for each of the following documents:

* Self-Study (above)
* Policy and Procedures Related to Parent, Family, Community, Care Providers’ and Advocates’ Involvement in Service Delivery and Program Development
* Training Materials and Resources available to Family Members, Advocates and Care Providers Designed to Engage and Facilitate Consumer Involvement
* Examples of Parent, Family, Community, Care Providers’ and or Advocates’ Collaborations with Organization
* Examples of Applications and Agreements with Community Members, Family Members, Advocates and or Care Providers
* Consumer Feedback or Satisfaction Survey and Results
* Narrative to explain any standard that is partially met or not met.
* Any other Narrative Remarks

List of Members of Self-Study Committee:

Date Self-Study Completed:

Date of Board Meeting approving Self-Study: